

# PRIVACY POLICY

Gossamer Threads Inc. ("GTI") has created this privacy statement to demonstrate and explain our commitment to privacy. This statement sets forth our information gathering and dissemination practices for [www.gossamer-threads.com](http://www.gossamer-threads.com) and related websites.

## What We Collect and Where

Our sites use several different forms that our customers can use to request information, products, and services. From these forms, we collect the following information:

- Visitors' contact information (such as e-mail addresses)
- Unique identifiers (such as customer numbers)
- Financial information (such as account and credit card numbers)
- IP addresses

## How Secure is the Information We Collect?

GTI makes every effort to follow industry standard security measures to prevent the loss, misuse and alteration of the information under our control. All financial information is encrypted during transmission, and our company databases are accessible only to internal employees.

## What Do We Use This Information For?

### ▪ Contact Information

We use your contact information to send you information about our company and to get in touch with you when necessary. We also use the information we collect to improve the content of our Website. Our site allows you to opt out of receiving communications from us. You will be given this choice at the points where we request your information. If you do not wish to receive future marketing mailings, please send e-mail to [unsubscribe@gossamer-threads.com](mailto:unsubscribe@gossamer-threads.com). For other ways to contact us, please see our Contact Us page.

### ▪ Financial Information

We may request that we enter your credit card or account information in our configurator to enable us to debit your account when you purchase servers or services from us. All information you will be asked to enter is protected using SSL (Secure Sockets Layer) encryption to prevent it being intercepted by anyone else as it is transferred over the Internet. We collect this information on a transaction-by-transaction basis and will never authorize the release of this information with anyone not directly involved in processing the transaction. This information may be encrypted and stored for logging purposes.

### ▪ IP addresses

We use your unique network address (IP address) to help diagnose problems with our server, and to administer our Website.

## What Do We Not Use This Information For?

GTI does not make any customer data available to third parties and GTI does not sell lists, accept advertising or generate any third-party revenue from the data we collect regarding our customers. GTI may disclose personal information about customers to satisfy laws, regulations or governmental or legal

requests for such information, or to disclose information that is necessary to identify, contact or bring legal action against someone who may be violating our Acceptable Use Policy or other policies.

### **Cookies**

We use cookies to recognize visitors and to track usage of our Website. We gather this information for internal use only and will never authorize the release of this information with anyone outside GTI.

### **Linked Sites**

This site contains links to external Web Sites. GTI is not responsible for the privacy practices or the content of these Websites.

### **Revisions to This Policy**

GTI reserves the right to revise this policy at any time and in any manner. Revisions will be effective when posted on GTI's Website.

### **Where to Direct Questions About GTI's Privacy Policy**

If you have any questions about this Privacy Policy you may contact:

Gossamer Threads Inc.  
9th Floor, 100 Pender Street  
Vancouver, B.C.  
Canada V6B 1R8  
Attention: Customer Service